I am pleased to welcome you to Boston for our third Leadership Forum: Achieving Quality and Value in Healthcare through Integration. On behalf of the Harvard School of Dental Medicine Initiative to Integrate Oral Health and Medicine, we are excited to bring together some of the most influential leaders in academia, health, and business to address the bold idea of integrating dentistry and medicine for the benefit of all.

Our last forum was in 2016 and since then the La Cascada Declaration has called for dentistry and medicine to integrate. The report on Integrating Oral Health, Primary Care, and Health Literacy: Considerations for Health Professional Practice, Education and Policy commissioned by the National Academies of Sciences, Engineering, and Medicine has appeared, ADEAs 21st Century Gies Report is near completion, and a new Surgeon General’s Report on Oral Health was recently proposed. Oral health’s recognition as an important factor in overall health is gaining ground based upon evidence, advocacy, and involvement of interprofessional groups. Education, practice, and policy must change but maybe some changes don’t require a grand plan out of Washington, D.C. or coordination among the many healthcare players, but some innovations from the bottom up. Are we up to that challenge?

We will hear from Dr. Donald Berwick on Oral Health and the Quadruple Aim, Professor Robert Kaplan on healthcare’s value problem and Professor Rosabeth Moss Kanter will remind us of the importance of leadership in achieving our goals. Changes in the healthcare delivery system are impacting dentistry as seen in the growth of Dental Service Organizations. Interprofessional practice is slowly showing the value of interprofessional education. Higher quality, lower costs, and expanded access are achievable.

Professor Michael Porter advocates for integrated practice units as a major principle of value-based care and our discussions of the practice of the future responds to that call. Legislative action to support integration, quality, and value will be reviewed by Professor John McDonough. I think over the next two days we will come away with a new perspective of how together we can address the moral and economic imperative of oral health by addressing quality and value by integrating oral health and medicine.

Thank you for joining us in Boston, and enjoy the Forum.

Sincerely,

Bruce Donoff, DMD, MD
ACHIEVING QUALITY AND VALUE IN HEALTHCARE THROUGH INTEGRATION

Leadership Forum Agenda

Conference Venue: Joseph B. Martin Conference Center
Room: The Rotunda, Third Floor

Thursday, September 27, 2018

1:00 - 1:10 PM  Introduction
Bruce Donoff
DMD, MD, Dean and Walter C. Guralnick Distinguished Professor of Oral & Maxillofacial Surgery, Harvard School of Dental Medicine

1:10 - 1:55 PM  Oral Health and the Quadruple Aim
Donald M. Berwick
MD, MPP, Founder, Institute for Healthcare Improvement (IHI) and Former Administrator, Centers for Medicare and Medicaid Services (CMS)

1:55 - 2:25 PM  A New Era of Health with AI: Improving Quality and Value
Kyu Rhee
MD, MPP, Chief Health Officer and Vice President, IBM Watson

2:25 - 3:00 PM  Healthcare’s Value Problem
Robert S. Kaplan
PhD, Senior Fellow and Marvin Bower Professor of Leadership Development, Emeritus, Harvard Business School

3:00 - 3:15 PM  Break

3:15 - 4:15 PM  Innovations in Delivery of Integrated Care
Moderator Christine Riedy Murphy, PhD, MPH, Chair and Associate Professor of Oral Health Policy and Epidemiology, Delta Dental of Massachusetts Professor in Oral Public Health and Epidemiology, Harvard School of Dental

Panelists Michael Chernew, PhD, Leonard D. Schaeffer Professor of Health Care Policy and Director of the Healthcare Markets and Regulation (HMR) Lab, Department of Health Care Policy, Harvard Medical School
Stacie Myers, Project Leader at International Consortium for Health Outcomes Measurement (ICHOM)
Russell Phillips, MD, William Applebaum Professor of Medicine, Director, Center for Primary Care, Harvard Medical School
Thursday, September 27, 2018 (con’t.)

4:15 – 5:15 PM  How are Delivery Systems Changing to Meet Quality and Value Expectations?

Moderator Julia Hesse, JD, Attorney, Choate, Hall & Stewart, LLP and Co-Chair, Boston Bar Association Health Law Section

Panelists Mark Mugiishi, MD, FACS, Executive Vice President and Chief Health Officer, Hawaii Medical Service Association (HMSA), Blue Cross Blue Shield Hawaii

Stephen E. Thorne, IV, BA, MHA, Founder, President, and CEO, Pacific Dental Services

Norton Travis, JD, CEO, ProHEALTH Dental Management, Inc.

5:15 – 5:30 PM  Wrap up, Day 1 Remarks

Kenneth Wright
DMD, MPH, Vice President of Dental Services, Kaiser Permanente and Chair, Harvard School of Dental Medicine Initiative to Integrate Oral Health and Medicine

5:30 – 6:30 PM  Cocktail Reception, ePoster Session, and Networking

Friday, September 28, 2018

7:15 – 7:55 AM  Special Breakfast

Mary Otto, Author of “Teeth: The Story of Beauty, Inequality, and the Struggle for Oral Health in America”

Presentation & Book Signing

7:55 – 8:00 AM  Introduction to Consumer’s Perspective on Quality and Value

Jane Barrow
MS, Associate Dean of Global and Community Health and Executive Director, Harvard School of Dental Medicine Initiative to Integrate Oral Health and Medicine

8:00 – 8:30 AM  The Moral and Economic Imperative of Integrated Healthcare

Steven Beshear
61st Governor of Kentucky

8:30 – 9:00 AM  Kaiser Permanente’s Comprehensive Approach to Integration

Ruth Williams-Brinkley
RN, President, Kaiser Foundation Health Plan & Hospitals Northwest
9:00 - 10:00 AM  **Value Proposition of Integrated Health in the Workplace**

**Moderator**  
*Steve Sonis,* DMD, DMSc, Clinical Professor of Oral Medicine and Diagnostic Sciences, Harvard School of Dental Medicine, Senior Surgeon, Surgery, Dana-Farber Cancer Institute, Senior Surgeon, Surgery/Oral Medicine, Brigham And Women's Hospital

**Panelists**  
*Stanley Bergman,* Chairman and Chief Executive Officer, Henry Schein, Inc.  
*Leemore Dafny,* PhD, MBA  Bruce V. Rauner Professor of Business Administration, Harvard Business School  
*Howard Lapsley,* MBA, Partner, Oliver Wyman's Health and Life Sciences Practice  
*Judy Verhave,* Founder and CEO, Next Chapter Solutions, Former Chair, National Business Group on Health

10:00 - 10:15 AM  **Break**

10:15 - 11:15 AM  **Meeting the Public's Demand for Integrated, Quality Care**

**Moderator**  
*Richard Siegrist,* MBA, Lecturer on Health Care Management and Faculty Director for the DrPH Program, Harvard T.H. Chan School of Public Health

**Panelists**  
*Mark Erlich,* Fellow, Harvard Labor and Worklife Program, Retired Executive Secretary Treasurer of New England Regional Council of Carpenters  
*Eliot Fishman,* PhD, Senior Director of Health Policy, Families USA  
*Amy Rosenthal,* MPH, Executive Director, Healthcare for All (HCFA)

11:15 - 11:45 AM  **Perspective on Legislative Action to Support Integration, Quality and Value**

*John McDonough*  
DrPH, MPA, Professor of Public Health Practice in the Department of Health Policy & Management and Director of the Center for Executive and Continuing Professional Education, Harvard T.H. Chan School of Public Health  
*Shenam Ticku*  
BDS, MPH, Instructor, Oral Health Policy and Epidemiology, Harvard School of Dental Medicine

11:45 AM - 12:15 PM  **Leadership to Effect Change**

*Rosabeth Moss Kanter*  
PhD, Ernest L. Arbuckle Professor, Harvard Business School, Chair, Advanced Leadership Institute

12:15 - 12:30 PM  **Closing Remarks**

*Bruce Donoff*  
DMD, MD, Dean and Walter C. Guralnick Distinguished Professor of Oral & Maxillofacial Surgery, Harvard School of Dental Medicine
Jane Barrow
Ms. Jane Barrow is the associate dean for the Office of Global and Community Health at the Harvard School of Dental Medicine. Ms. Barrow directs school-wide efforts in education, research, and clinical services that further the School’s strategic goals for oral public health and the integration of oral health and medicine. She is also the executive director of the HSDM Initiative to Integrate Oral Health and Medicine and is a lecturer in the department of Oral Health Policy and Epidemiology at HSDM. Working with an inter-professional team of faculty and staff, her office strives to identify the burden of oral disease, educate an inter-professional workforce, reduce oral and other non-communicable diseases with shared risk factors, and thereby strengthen health systems and improve the health of communities locally and around the world. She is currently involved in several projects that advance this mission. Ms. Barrow is a graduate of Harvard College and of the Master in Health Policy and Management program at the Harvard T.H. Chan School of Public Health. She has an extensive background in health care systems planning at the community and national levels, as well as experience in institutional strategic planning, finance, and operations.

Stanley M. Bergman
Mr. Stanley M. Bergman has been chairman of the board and CEO of Henry Schein, Inc., a Fortune 500 company and the world’s largest provider of health care products and services to office-based dental, animal health, and medical practitioners since 1989. Mr. Bergman serves as a board member or advisor for numerous institutions including New York University College of Dentistry, the University of Pennsylvania School of Dental Medicine, the Columbia University Medical Center, University of the People, Hebrew University, Tel Aviv University, the University of the Witwatersrand Fund, the World Economic Forum’s Health Care Governors, the Business Council for International Understanding, the Japan Society, and the Metropolitan Opera. Mr. Bergman is an honorary member of the American Dental Association and the Alpha Omega Dental Fraternity. He is the recipient of the Ellis Island Medal of Honor, the CR Magazine Corporate Responsibility Lifetime Achievement Award, the 2017 CEO of the Year award by Chief Executive Magazine, and has received honorary doctorates from the University of the Witwatersrand, Western University of Health Science, Hofstra University, A.T. Still University’s Arizona School of Dentistry and Oral Health, Case Western Reserve University, and Farmingdale State College. He has also received an honorary fellowship from King’s College London - Dental Institute and the International College of Dentists. Mr. Berman and his family are active supporters of organizations fostering the arts, higher education, cultural diversity and grassroots health care, and sustainable entrepreneurial economic development initiatives in the United States, Africa, and other developing regions of the world. Mr. Bergman is a graduate of the University of the Witwatersrand in South Africa and is a South African Chartered Accountant and a NYS certified public accountant.
Donald M. Berwick
Dr. Donald M. Berwick is president emeritus and senior fellow at the Institute for Healthcare Improvement, an organization that Dr. Berwick co-founded and led as president and CEO. In 2010, President Obama appointed Dr. Berwick to the position of administrator of the Centers for Medicare and Medicaid Services. A pediatrician by background, Dr. Berwick has served as clinical professor of pediatrics and health care policy at the Harvard Medical School, professor of health policy and management at the Harvard School of Public Health, and as a member of the staffs of Boston’s Children’s Hospital Medical Center, Massachusetts General Hospital, and the Brigham and Women’s Hospital. He has served as vice chair of the U.S. Preventive Services Task Force. He is an elected member of the American Philosophical Society and of the National Academy of Medicine. Dr. Berwick served on the IOM’s governing council and was a member of the IOM’s Global Health Board. He served on President Clinton’s advisory commission on Consumer Protection and Quality in the Healthcare Industry. He is a recipient of numerous awards, including the Joint Commission’s Ernest Amory Codman Award, the American Hospital Association’s Award of Honor, the John M. Eisenberg Patient Safety and Quality Award for Individual Achievement from the National Quality Forum and the Joint Commission on Accreditation of Healthcare Organizations, the William B. Graham Prize for Health Services Research, the Heinz Award for Public Policy, the Gustav O. Lienhard Award from the IOM, and the Nathan Davis Award from the American Medical Association. In 2005, he was appointed “Honorary Knight Commander of the British Empire” by Queen Elizabeth II in recognition of his work with the British National Health Service. Dr. Berwick has authored or co-authored over 160 scientific articles and six books. He currently serves as lecturer in the Department of Health Care Policy at Harvard Medical School.

Steven Beshear
Governor Steve Beshear served as the 61st Governor of Kentucky from 2007 until 2015. Prior to that, he served as attorney general (1979-1983), lieutenant governor (1983-1987), and was a member of the Kentucky House of Representatives (1974-1979). Governor Beshear successfully expanded the Medicaid program and launched the Kentucky Health Benefit Exchange, which reduced the state’s uninsured rate substantially and guaranteed that every Kentuckian would have access to affordable health insurance. He also led Kentucky through the historic recession by making Kentucky a leader in job creation. Under his leadership, Kentucky’s unemployment rate dropped nearly six percent. Governor Beshear emerged as a national leader in education reform. He successfully raised the dropout age to 18 and moved the state into the top ten in the country in high school graduation rates. During this time, Kentucky’s college and career readiness rate rose from just 32 percent to 64 percent. As a result of his efforts, he was named Education Governor of the Year by the National Education Association. Governor Beshear holds a bachelor’s degree from the University of Kentucky and a law degree from the University of
Kentucky College of Law. While pursuing his law degree, Governor Beshear served as an editor for the Kentucky Law Journal. He is the author of “People Over Politics” and served as a Menschel Senior Leadership Fellow at the Harvard School of Public Health and as a visiting fellow at the Harvard Kennedy School Institute of Politics.

**Michael Chernew**

Dr. Michael Chernew is the Leonard D. Schaeffer Professor of Health Care Policy and the director of the Healthcare Markets and Regulation Lab in the Department of Health Care Policy at Harvard Medical School. Dr. Chernew’s research activities focus on several areas, most notably the causes and consequences of growth in health care expenditures, payment reform, and value-based insurance design. Dr. Chernew is a member of the Congressional Budget Office’s Panel of Health Advisors and of the Institute of Medicine Committee on National Statistics. Dr. Chernew is the former vice chair of the Medicare Payment Advisory Commission, which is an independent agency established to advise Congress on issues affecting the Medicare program. In 2000, 2004, and 2011, he served on technical advisory panels for the Center for Medicare and Medicaid Services that reviewed the assumptions used by the Medicare actuaries to assess the financial status of the Medicare trust funds. In April 2015, Massachusetts Governor Charlie Baker appointed Dr. Chernew to the Massachusetts Health Connector board of directors. Dr. Chernew is a research associate of the National Bureau of Economic Research. He currently serves as co-editor of the American Journal of Managed Care and editor for the Journal of Health Economics. In 2010, Dr. Chernew was elected to the Institute of Medicine of the National Academy of Sciences and served on the Committee on the Determination of Essential Health Benefits. Dr. Chernew earned his undergraduate degree from the University of Pennsylvania and a doctorate in economics from Stanford University.

**Leemore Dafny**

Dr. Leemore Dafny is the Bruce V. Rauner Professor of Business Administration at the Harvard Business School. Dr. Dafny also serves on the faculties of the John F. Kennedy School of Government and the interdisciplinary program in health policy. Dr. Dafny’s research examines interactions among payers and providers of healthcare services and competitive conduct in pharmaceutical markets. Much of her work focuses on the intersection of industry and public policy, particularly antitrust enforcement. Dr. Dafny has been published in academic journals such as The American Economic Review and The New England Journal of Medicine, and her findings have been featured in popular media such as The New York Times and The Wall Street Journal. Dr. Dafny graduated from Harvard College and worked as a consultant with McKinsey & Company prior to earning her Ph.D. in economics from the Massachusetts Institute of Technology. She is a research associate of the National Bureau of Economic Research, on the editorial board of several academic journals, and a board member of the American Society of Health Economists and the Health Care Cost Institute. She
co-directs the Harvard Business School Ph.D. program in business economics. Dr. Dafny’s expertise spans both the public and private sectors. She currently serves on the panel of health advisers for the Congressional Budget Office. In 2012-2013, she was deputy director for healthcare and antitrust in the Bureau of Economics at the Federal Trade Commission. She also advises companies, government agencies, and nonprofits on a variety of issues including antitrust matters, strategic decisions, and public policy.

Bruce Donoff
Dr. Bruce Donoff currently serves as dean of the Harvard School of Dental Medicine, a position to which he was named in 1991. Dr. Donoff’s professional career has centered on Harvard’s faculty of medicine and the Massachusetts General Hospital’s Department of Oral and Maxillofacial Surgery. Dr. Donoff has made major contributions in research to the specialty of oral and maxillofacial surgery with interests in wound healing, bone graft survival, sensory nerve repair, and oral cancer. He has published over 100 papers, authored textbooks, and lectured worldwide. He helped launch the Initiative to Integrate Oral Health and Medicine at HSDM. Dr. Donoff served 12 years on the board of the Oral and Maxillofacial Surgery Foundation and is a former president of the Friends of the National Institute of Dental and Craniofacial Research. He is the editor of the MGH Manual of Oral and Maxillofacial Surgery and a member of the editorial board of the Journal of Oral and Maxillofacial Surgery and the Massachusetts Dental Society Journal. He is a member of the Council on Dental Education and serves on the licensure committee and chairs the Dental Admission Test Committee. Dr. Donoff has received numerous honors during his academic career, including the American Association of Oral and Maxillofacial Surgeons Research Recognition Award, the William J. Gies Foundation Award for Oral and Maxillofacial Surgery, Fellow of the American Association for the Advancement of Science, the Alpha Omega Achievement Award, and the Distinguished Alumni and Faculty Awards from the Harvard School of Dental Medicine. In 2014, he was a Shils-Meskin awardee for leadership in the dental profession. He attended Brooklyn College as an undergraduate, received his DMD from the Harvard School of Dental Medicine in 1967 and his M.D. from the Harvard Medical School in 1973. Dr. Donoff was born in New York City.

Mark Erlich
Mr. Mark Erlich is currently a fellow at the Harvard Labor and Worklife Program. Prior to that, Mr. Erlich served as the executive secretary-treasurer of the New England Regional Council of Carpenters for 12 years. He has been a member of Carpenters Local 40 since 1975 and has worked as an apprentice, journeyman, foreman, and superintendent. In 1992, he ran for union office. While serving with the New England Regional Council of Carpenters, Mr. Erlich also chaired the New England Carpenters Benefits Funds and the New England Carpenters Training Fund. He was a vice president of the Massachusetts segment of the American Federation of Labor-Congress of Industrial Organization and Massachusetts Building Trades. He continues to serve as a
member of the Boston Zoning Board of Appeals, MassINC board, and the Federal Reserve Advisory Council. In addition to his career in the trades and the labor movement, Mr. Erlich has written and lectured extensively on labor issues. He is the author of two books, “With Our Hands: The Story of Carpenters in Massachusetts” and “Labor at the Ballot Box.” He has also written dozens of essays and articles on labor history and contemporary union issues in academic publications such as Labor History and Labor Research Review and popular journals and newspapers, ranging from the Boston Globe to The Nation.

Eliot Fishman
Mr. Eliot Fishman is currently serving as the senior director of health policy at Families USA, working with the policy department and other members of senior leadership. In this capacity, he helps to provide analysis and insight regarding universal coverage, transformation of health care delivery and payment, consumer engagement in care, and achieving equity in health care access and outcomes. Prior to joining Families USA, Mr. Fishman worked to promote health policy innovation and universal coverage throughout his entire career, both in government and in the private sector. Most recently, he served at the Centers for Medicare and Medicaid Services from 2013 to 2017. In that role, he led the federal government’s work with states on Medicaid waivers and federal policy on the Children’s Health Insurance Program, as well as Medicaid and CHIP quality measurement, eligibility, and enrollment. CMS named Mr. Fishman its Executive of the Year in 2016 for his work leading Medicaid waiver negotiations regarding expansion, delivery system reform, and provider payment innovation. Prior to his work at CMS, Mr. Fishman served as director of the Office of Policy in the New Jersey Department of Health. He also was a principal at Health Management Associates, a consulting firm specializing in health policy issues for low-income people. Before that, he worked as a vice president in the Metropolitan Jewish Health System, a large non-profit integrated delivery system in New York. He has published extensively on health policy and health reform. Mr. Fishman received his Bachelor’s from Harvard College and his Ph.D. from Yale University.

Julia Hesse
Ms. Julia Hesse is a graduate of Williams College and University of Pennsylvania Law School and has practiced law for more than 15 years. She is a partner at the law firm Choate, Hall & Stewart in Boston. Earlier in her career, Ms. Hesse was a member of the healthcare group Ropes & Gray LLP and was an associate general counsel at Tufts Medical Center. Ms. Hesse has been listed in Best Lawyers in America and named a Massachusetts Super Lawyers Rising Star. Chambers USA refers to Ms. Hesse as, “incredibly smart and organized; outstanding research skills.” She is a member of the HIMSS legal task force, and a past co-chair of the Boston Bar Association Health Law Section. Ms. Hesse routinely advises clients on dental regulation, including the corporate practice of dentistry, the context of transactions, and operation of dental organizations.

Robert S. Kaplan
Dr. Robert S. Kaplan, senior fellow and Marvin Bower Professor of Leadership
Development Emeritus at the Harvard Business School, is co-developer of both activity-based costing and the Balanced Scorecard. Dr. Kaplan joined the HBS faculty in 1984 after spending 16 years on the faculty of the business school at Carnegie-Mellon University, where he served as dean from 1977 to 1983. Dr. Kaplan’s research, executive program teaching, and consulting all focus on aligning cost and performance management systems to strategy execution. He currently works with Michael Porter on the HBS Value Based Health Care Initiative to introduce time-driven activity-based costing and value-based bundled payments to health care. Another current project applies his strategy execution framework to help corporations create new regional ecosystems for inclusive growth. Dr. Kaplan has authored or co-authored 14 books and more than 175 published papers, including 27 in Harvard Business Review. He has co-authored five books on the Balanced Scorecard with David P. Norton. Dr. Kaplan received a B.S. and M.S. in electrical engineering from M.I.T., a Ph.D. in operations research from Cornell University, and honorary doctorates from several international universities. He was elected to the Accounting Hall of Fame in 2006.

in their next stage of life. As an expert on strategy, innovation, and leadership for change, she has advised numerous national and global corporations and public sector leaders. Her latest book, “MOVE: Putting America’s Infrastructure Back in the Lead,” provides a sweeping look across industries and technologies shaping the future of mobility and the leadership required for transformation. Her previous book, “Confidence: How Winning Streaks & Losing Streaks Begin & End,” describes the culture and dynamics of high-performance organizations as compared with those in decline, and shows how to lead turnarounds, whether in businesses, hospitals, schools, sports teams, community organizations, or countries. Past prizewinning books include “Men & Women of the Corporation,” “When Giants Learn to Dance,” and “World Class: Thriving Locally in the Global Economy.”

Howard Lapsley
Mr. Howard Lapsley is a partner in Oliver Wyman’s Health and Life Sciences Practice, based in Boston. He co-leads the retail health and consumer experience strategy teams. His main focuses are on distribution and marketing, new product development, and ancillary benefits. In his 23-year consulting career at Oliver Wyman, Howard has advised clients throughout the healthcare value chain and across multiple business segments. Howard is a frequent speaker at industry forums, and has recently presented at the AHIP, NICHM, LIMRA, and NIHCL conferences, among others. Howard holds a B.A. in History from Harvard University, and an M.B.A. from the J. L. Kellogg Graduate School of Management at Northwestern University.

Rosabeth Moss Kanter
Ms. Rosabeth Moss Kanter holds the Ernest L. Arbuckle Professorship at Harvard Business School and is also the chair and director of the Harvard University Advanced Leadership Initiative, a collaboration across all of Harvard’s Schools to help successful leaders at the top of their professions apply their skills to addressing challenging national and global problems
John McDonough
Dr. John McDonough is a professor of public health practice in the Department of Health Policy and Management at the Harvard T.H. Chan School of Public Health and director of the Center for Executive and Continuing Professional Education. In 2010, he was the Joan H. Tisch Distinguished Fellow in Public Health at Hunter College in New York City. Between 2008 and 2010, he served as a senior advisor on national health reform to the U.S. Senate Committee on Health, Education, Labor, and Pensions where he worked on the development and passage of the Affordable Care Act. From 2003 to 2008, he served as executive director of Health Care for All, Massachusetts’ leading consumer health advocacy organization, where he played a key role in passage and implementation of the 2006 Massachusetts health reform law. Between 1998 and 2003, he was an associate professor at the Heller School at Brandeis University and a senior associate at the Schneider Institute for Health Policy. From 1985 to 1997, he served as a member of the Massachusetts House of Representatives where he co-chaired the Joint Committee on Health Care. His articles have appeared in Health Affairs, the New England Journal of Medicine and other journals. He has written three books, “Inside National Health Reform,” “Experiencing Politics: A Legislator’s Stories of Government and Health Care,” and “Interests, Ideas, and Deregulation: The Fate of Hospital Rate Setting.” He received a doctorate in public health in 1996 from the School of Public Health at the University of Michigan and a master’s degree in public administration from the John F. Kennedy School of Government at Harvard in 1990.

Stacie N. Myers
Ms. Stacie Myers’ interests have focused on increasing the value of healthcare delivery by improving patient outcomes, supporting provider-led quality improvement activities, and increasing cost efficiency. She has an extensive background in research study coordination, outcome metric development, design of sustainable infrastructures for data collection, and provider performance feedback reporting, as well as implementation of large-scale quality improvement projects involving provider, patient, and payer stakeholders. In her current role as a standardization project leader at the International Consortium for Health Outcomes Measurement, she collaborates closely with international leading experts and patient representatives to drive the development and global implementation of oncology, oral health, and overall adult health standard sets of outcome measurements. Prior to joining ICHOM, she worked at the University of Michigan in research and quality improvement, including coordinating programs for statewide collaborative quality initiatives for the Michigan Urological Surgery Improvement Collaborative and the Michigan Oncology Quality Consortium. She holds a Bachelor of Science in Human Development and Dynamics from Arizona State University.

Mark Mugiishi
Dr. Mark Mugiishi champions good health and well-being for everyone in Hawaii. As executive vice president, chief
health officer, and chief medical officer at the Hawaii Medical Service Association, he leads innovative programs that improve the health of HMSA members and supports thousands of doctors in delivering the best care to patients. In addition to his leadership at HMSA, Dr. Mugiishi co-founded two free-standing ambulatory surgery centers in Hawaii: the Endoscopy Institute of Hawaii and the Eye Surgery Center of Hawaii. He was also medical director and part of the startup team at two Hawaii technology accelerators, Cellular Bioengineering, Inc. and Skai Technologies, LLC. He served as a general surgeon for nearly 30 years where he has consistently been on Hawaii’s Best Doctors of Hawaii list. Dr. Mugiishi is currently the associate chair of the Department of Surgery and former director of Surgical Education at the University of Hawaii John A. Burns School of Medicine. In his spare time, he produced the Broadway musical “Allegiance” starring George Takei and Lea Salonga that ran at the Shubert’s Longacre Theater in New York City in 2015-16. It begins regional tours in 2018-19 in Los Angeles, Boston, and Hawaii. He is also the winningest high school basketball coach in Hawaii history. Dr. Mugiishi received his medical degree from Northwestern University Feinberg School of Medicine.

Russell S. Phillips
Dr. Russell S. Phillips is the director of the Center for Primary Care and the William Applebaum Professor of Medicine and professor of global health and social medicine at Harvard Medical School. He is a devoted primary care general internist at Beth Israel Deaconess Medical Center where he cares for more than 250 patients. Within the Center, he leads programs that are transforming education and care systems, developing entirely new approaches to improve primary care and health, and performing research on high-performing health systems and practices. In his prior work at BIDMC, which included serving as chief of the Division of General Medicine and Primary Care for a decade, he led task forces to improve transitions in care and to develop strategies for care management for high-risk patients. At the state level, he served on the Massachusetts Coordinating Council on the Patient Centered Medical Home. A graduate of Massachusetts Institute of Technology and Stanford University School of Medicine, he has held leadership roles in the Society of

Mary Otto
Ms. Mary Otto is a Washington, D.C.-based journalist who began writing about oral health at the Washington Post, where she covered social issues, including health care and poverty. In 2007, her stories about 12-year-old Deamonte Driver, a Maryland Medicaid child who died from complications of an untreated dental infection, spurred congressional hearings, a revamping of Maryland’s Medicaid dental system, and increased attention to oral health access for poor children nationwide. After leaving the Post in 2008, Mary spent an academic year studying oral health at Harvard as a Knight Science Journalism Fellow. She now works as an independent journalist and oral health topic leader for the Missouri School of Journalism-based Association of Health Care Journalists. She is the author of the new book “Teeth: the Story of Beauty, Inequality and the Struggle for Oral Health in America.”
General Internal Medicine and served as president of the Association of Chiefs and Leaders in General Internal Medicine. With more than 240 publications, his research has spanned disparities in care, screening for infection in office practice, patient safety, end-of-life care, and interventions to improve care for patients with chronic disease. He is the recipient of two prestigious awards for mentorship at HMS: the Barger Award and the William Silen Lifetime Achievement in Mentoring Award. He led the Harvard General Medicine Fellowship Program for nearly 15 years, and the Harvard Research Fellowship Program in Integrative Medical Therapies for 12 years. His research has received support from the National Institutes of Health, the Agency for Healthcare Research and Quality, the Robert Wood Johnson Foundation, the Hartford Foundation, and the Macy Foundation.

Christine Riedy Murphy

Dr. Christine Riedy (Murphy) is a behavioral scientist and the Delta Dental of Massachusetts Associate Professor in Oral Public Health and Epidemiology at the Harvard School of Dental Medicine. She is also the chair of the Department of Oral Health Policy and Epidemiology at HSDM. She holds an M.A. and Ph.D. in Psychology and an M.P.H. in Health Services with a concentration in maternal-child health from the University of Washington, Seattle. Prior to coming to HSDM, Dr. Riedy’s research focused on the understanding and prevention of early childhood dental disease utilizing behavioral strategies, particularly in underserved and diverse communities. Dr. Riedy’s funded studies were focused on the intergenerational aspect of dental disease and behavioral strategies for promoting prenatal dental visits to prevent the initial transmission of infection between mothers and their children. She was a participant and contributor for a HRSA-MCHB sponsored expert work group on developing a national consensus statement on oral health care during pregnancy and an expert reviewer for a resource guide on maternal oral health by the National Maternal and Child Oral Health Resource Center. Since coming to HSDM, Dr. Riedy has pursued more targeted research and scholarship around oral-systemic health and medical-dental integration, in practice and in training. In 2016, with support from the HSDM Initiative to Integrate Oral Health and Medicine, she received a five-year HRSA-funded grant, along with collaborators from Harvard Medical School and the University of Massachusetts Medical School, to establish an academic unit on oral health integration into primary care training known as the Center for Integration of Primary Care and Oral Health. Additionally, she was awarded a three-year National Cooperative Award from HRSA focused on older adult health care known as the Equitable Care for Elders.

Kyu Rhee

Dr. Kyu Rhee serves as chief health officer of IBM, where he has global responsibilities for Watson Health and assuring a culture of health at IBM. Prior to joining IBM, Dr. Rhee was chief public health officer at the Health Resources and Services Administration, which is the primary federal agency for improving access to health care services for people who are uninsured, isolated or medically
vulnerable. Dr. Rhee also served as director of the Office of Innovation and Program Coordination at the National Institutes of Health, which is the primary federal agency for research. Before transitioning into federal government service, he worked in community health settings as the chief medical officer of Baltimore Medical System Inc., the largest network of Federally Qualified Health Centers in Maryland. In addition, Dr. Rhee served five years as a National Health Service Corps Scholar and medical director at Upper Cardozo Health Center, the largest community health center in Washington, DC. Dr. Rhee was a chief resident and performed his medical residency training in both internal medicine and pediatrics at Cedars-Sinai Medical Center in Los Angeles. He obtained his medical degree from the University of Southern California. Dr. Rhee also holds a master’s degree in public policy from the John F. Kennedy School of Government at Harvard University with a concentration in health care policy. He acquired his Bachelor of Science from Yale University in Molecular Biophysics and Biochemistry.

Amy Rosenthal

Ms. Amy Rosenthal’s career has focused on public health, politics, and non-profit management. Prior to becoming the executive director of Health Care For All, Amy was the director of External Affairs & Campaigns at Community Catalyst, where she played a leadership role within Protect Our Care, a coalition of national organizations engaged in the current health care defense efforts, worked with the White House and Health and Human Services during the Obama Administration on the implementation of the Affordable Care Act, and led CC’s federal work with other national organizations, Congressional offices, and agency staffers. Amy has worked in both the Massachusetts State Senate and the Massachusetts State House of Representatives, served as the policy director on a gubernatorial campaign, and provided political consulting services for several clients in New England. She was the executive director of the Barbara Lee Family Foundation, which focuses on promoting women in politics, and served as political director for Barbara Lee, an activist and fundraiser for progressive women candidates. Prior to entering politics, Amy spent seven years working for three large academic hospitals conducting public health work, with an emphasis on preventing gun deaths and injuries. Amy has a master’s degree in public health from Harvard University, a master’s degree in public affairs with a concentration in non-profit management from Indiana University, and a Bachelor of Science in organizational studies from Northwestern University. Amy married a fellow Northwestern University alum, Marc Rosenthal. They live in Lexington, MA and have two children, Emily and Owen.

Richard Siegrist

Mr. Richard Siegrist is lecturer on health care management at the Harvard T.H. Chan School of Public Health where he teaches physician, graduate, and executive education courses on financial management, cost accounting, management control, innovation, and entrepreneurship. He is also faculty director of the DrPH program, co-director of the Master in Health Care Management program for physicians,
and the director of Innovation and Entrepreneurship for Harvard Chan. He received the Roger L. Nichols Excellence in Teaching Award for 2008. In addition, he teaches in the Chairs of Clinical Services and the Leadership Strategies for Evolving Healthcare Executives programs. Mr. Siegrist was previously CEO and chief innovation officer of Press Ganey Associates. Prior to joining Press Ganey, he was founder, president, and chief executive officer of PatientFlow Technology. He was senior vice president of WebMD Health Services and senior vice president and general manager of WebMD Quality Services. He served as president and chief executive officer of HealthShare Technology, Inc. In addition, Mr. Siegrist co-founded Transition Systems, Inc., a for-profit subsidiary of Tufts New England Medical Center in Boston that later became part of Eclipsys/Allscripts. Mr. Siegrist has received two U.S. patents with his brother Donald. He is also co-author of “MBA for Healthcare”. In addition, he is chair of the Board of Trustees and chair of the Finance and Governance Committees for UMass Memorial Health Care and a board member and chair of the Finance Committee for Massachusetts Health Quality Partners. Mr. Siegrist began his career in health care at New England Medical Center in Boston. He holds an M.B.A. from the Harvard Business School, an M.S. in Accounting from the New York University Graduate School of Business, and a B.A. in Political Economy from Williams College. He is also a CPA.

Steve Sonis
Dr. Steve Sonis is a senior academic at Harvard School of Dental Medicine, Brigham and Women’s Hospital, and the Dana-Farber Cancer Institute. Dr. Sonis is also an entrepreneur who has founded several companies focused on various aspects of translational and precision medicine. His first company, Biomodels, is a pre-clinical research organization which has catalyzed the clinical development of a range of drugs, devices and biologicals for companies ranging from start-ups to big pharma. A spin-off, Primary Endpoint Solutions, assists companies in the transition to clinical trials and then throughout the process to optimize study success. Dr. Sonis is also a founder of Inform Genomics, where he continues to serve as a scientific advisor, and of BioInsight Diagnostics, an early stage company which is developing novel technology for use in the food industry. He is the former president of Triad, an international not-for-profit company which focused on the adverse health and economic outcomes of cancer treatment toxicities. He serves as a special government employee of the FDA. Dr. Sonis has published extensively on the clinical, biological, and health economic aspects of cancer and complications associated with its treatment. He holds several patents and is the author of more than 250 original publications, reviews, and chapters and is completing his 11th book. Dr. Sonis received his DMD from Tufts University School of Dental Medicine, completed his DMD and specialty training at Harvard School of Dental Medicine and was a Knox Fellow at Oxford.

Stephen E. Thorne
Mr. Stephen Thorne is the CEO and founder of Pacific Dental Services, a leading dental support organization established in 1994 and headquartered
Mr. Norton Travis serves as the chief executive officer of ProHEALTH Dental, which integrates dental services into large, well-established medical practices and healthcare systems. Since its founding two years ago, ProHEALTH Dental has entered into affiliations with such healthcare systems as the Mount Sinai Health System, as well as medical groups that include thousands of physicians that serve millions of patients. Prior to serving as the CEO of ProHEALTH Dental, Mr. Travis served as the executive vice president and general counsel of the nation’s largest cancer care provider where he oversaw all mergers and acquisitions. During Mr. Travis’ tenure, the company grew to over 100 locations, including an expansion into Latin America. Mr. Travis also served as the project coordinator and arranged the financing for the New York Proton Center, a $350 million specialty cancer care partnership composed of four of the largest healthcare systems in the

Shenam Ticku
Dr. Shenam Ticku is an instructor in the Department of Oral Health Policy and Epidemiology at the Harvard School of Dental Medicine. She conducts research as part of the HRSA funded National Center for Integration of Primary Care and Oral health. She is also conducting research on behalf of the HSDM Initiative on Integrating Oral Health and Medicine and the Office of Global and Community Health, contributing to the development of a policy framework for integrating oral health benefits, collaborating on work underway with advocacy groups; and engaging in demonstration projects of new modes of oral health delivery. Dr. Ticku graduated with a Master of Public Health in health policy from the Harvard T.H. Chan School of Public health and also holds a Bachelor of Dental Surgery from the Rajiv Gandhi University of Health Sciences, India.
metropolitan New York area. Mr. Travis began his career as a corporate lawyer and founded a firm in 1980 that grew to become the largest practice dedicated to healthcare in the metropolitan New York area. Mr. Travis received his Bachelor of Arts cum laude from the University of Massachusetts and his law degree with distinction from Hofstra University School of Law where he served as a member of the Law Review.

Judith Verhave
Ms. Judith Verhave is founder and CEO of Next Chapter Solutions, an independent consulting practice established in 2018. Previously, she was an executive vice president and global head of Compensation and Benefits for BNY Mellon. She was a member of BNY Mellon’s Senior Leadership Team and a member of the HR Senior Leadership Team. She previously worked at Fidelity Investments where she was an executive vice president and was responsible for the delivery of HR services including compensation, benefits, work/life programs, and expatriate services for Fidelity’s employees. She was actively involved in Fidelity’s Research Institute where she played a key role in developing Fidelity’s health care policy expertise. Prior to assuming this role, she was a senior vice president for human resources responsible for Fidelity’s global investment business. She was also a member of the Senior HR Leadership Group. In addition, she spent several years supporting the development of Fidelity’s retail business in Japan. Before joining Fidelity, Ms. Verhave was a consultant and research associate for Braxton Associates, a strategy consulting firm. She holds a Bachelor of Arts from Carleton College in Northfield, Minnesota. She recently joined the board of directors at Castlight Health and is a member of the Quantum Health board of advisors. She retired in July as chairman of the board of the National Business Group on Health, and is currently on the Board of Governors of the Handel and Haydn Society and serves as chair of the Personnel Committee, and sits on the Executive Steering Committee of the HR Policy Institute.

Ruth Williams-Brinkley
Ms. Ruth Williams-Brinkley is president of Kaiser Permanente Health Plan and Hospitals of the Northwest. In this role, she directs Kaiser Permanente’s Oregon and Southwest Washington region, providing high-quality, customer-focused, affordable care and coverage for the region’s 615,000 members. She also focuses on operating the region’s hospitals and large network of geographically dispersed medical offices, in-home, diagnostic, virtual, and other continuum services. Ms. Williams-Brinkley has over 35 years of executive leadership and consulting experience in health care. Prior to joining Kaiser Permanente, she served as senior vice president of operations for Catholic Health Initiatives, and CEO of KentuckyOne Health, the state of Kentucky’s largest integrated health delivery system. She was the system’s first president and CEO. She was also a member of CHI’s President’s Council. Previous roles include market executive positions at CHI and Ascension Health and executive consultant at APM.
management consultants. Ms. Williams-Brinkley is currently on the boards of DePaul University, the Clinical Center Research Hospital Board of the National Institutes of Health, State of Oregon Governor’s Medicaid Funding Work Group, and the Oregon Business Council. She previously served on the boards of Diatherix, Dartmouth-Hitchcock Medical Center, Chattem, and the Women Business Leaders of the U.S. Health Care Industry. In 2014, she was named one of the 10 most admired CEOs in health care. She has been frequently recognized as one of the top 25 women and one of the top 25 minorities in health care, and in 2016, she was awarded an honorary doctoral degree from Spaulding University in Louisville, Kentucky. Ms. Williams-Brinkley holds Bachelor of Science and Master of Science degrees from DePaul University. She is a fellow of the American College of Healthcare Executives, and a member of the National Association of Health Services Executives. 

Kenneth Wright

Dr. Kenneth Wright is the vice president of Dental Services for the Kaiser Permanente Northwest Region, and is responsible for its strategy, dental and financial operations, service, and quality of care. Dr. Wright is a board-certified periodontist who earned his DMD and master’s degree in public health from Harvard University, completed his periodontal residency at University of North Carolina School of Dentistry in Chapel Hill and completed the Executive Leadership Program at Harvard Business School. Prior to joining Dental Services, Dr. Wright served as chief of dental services at the Department of Veterans Affairs Medical Center in Alexandria, Louisiana. He was responsible for overall operation, oversight, and performance measures of all Dental Service operations at the center. Before joining the VA, he had an extensive and distinguished military career that spanned more than 30 years. Now a retired U.S. Navy captain, he served in numerous leadership roles including chief executive officer for the Navy’s largest dental command at the National Naval Dental Center in Bethesda, Maryland, chief operating officer for Navy Dentistry’s $380 million integrated dental program, dental officer of the Marine Corps, and deputy director of operations plans and policy for Navy Medicine on the chief of naval operations staff. Dr. Wright is committed to a holistic approach to health care that enables coordination of care across the medical-dental continuum, leverages an expanded role for dentists as extenders of primary care, improves patient health outcomes, and results in enhanced service and patient care experiences.
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